

# Reef Review

January 2014

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Fish Team  
Sacramento City USD

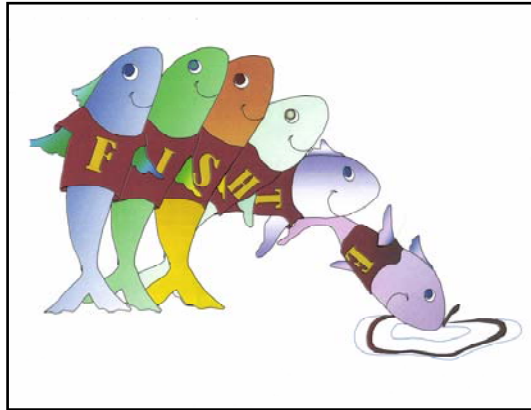
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## We're Back!!!



**Mission Statement:** To build a sense of commitment to customer service that promotes professionalism and positive interaction in our work environment, our schools and our community; promoting a fun and energetic work environment.

In 2000, the District adopted the Fish! philosophy and customer service model to build more connected teams, better communication, extraordinary service and higher employee retention. Please view a clip of Pikes Fish Market of Seattle, Washington, in action at <http://www.crmlearning.com/fish-video>.

After a few years of hibernation, the Fish Team was resurrected on October 29, 2013, 10 - 11:00 a.m. in the Washington Room.

Recognizing employees, commitment to customer service is also a function of the Fish Team. District employees may submit a "Star Fish" nomination for staff they believe are providing exceptional customer service. Each month, one or more employees are recognized as "Star Fish" by the Fish Team. Please submit nomination forms to Sandy Kiser-Stodden at Box 0772 or email [Sandy-Kiser-Stodden@scusd.edu](mailto:Sandy-Kiser-Stodden@scusd.edu).

## Trick or Treat



## Star Fish Winner

Jerry Uhl was honored as a Star Fish for the Month of November 2013.

Nomination:

“Jerry possesses something that is often left out of our daily duties—CUSTOMER SERVICE. He’s always professional, courteous and respectful to staff, students, parents and community. He’s always ready to help! Attitude is an asset to the district. In short, Jerry Uhl is AWESOME.”



*“If we don’t change, we don’t grow. If we don’t grow, we are not really living.”*  
Gail Sheehy



## Soup and Bread



Fish Team would like to thank everyone for participating in this event. It was an event to remember. Wonderful soups, in fact, we even had a soup dessert! It was great seeing the happy faces, laughter and good times being had by our fellow workers here at Serna.

### Soup and Bread Day Who will win the soup of the day?

November 15, 2013  
11:30-1:30 p.m.  
Located in the Bistro

### Another Fish Team Event Soup tasting is open to all!!!!

Ballots provided for you to vote for your favorite!



## Number Seek

5	2	6	6	7	4	1	0	2	4	7	6	<input type="checkbox"/> 03003	<input type="checkbox"/> 52376
6	3	5	3	6	4	2	7	8	5	2	5	<input type="checkbox"/> 05347	<input type="checkbox"/> 58524
8	4	5	5	3	8	1	4	7	8	9	9	<input type="checkbox"/> 14564	<input type="checkbox"/> 71895
3	2	4	9	7	7	3	2	6	1	7	7	<input type="checkbox"/> 14766	<input type="checkbox"/> 72537
7	1	5	4	8	1	6	6	7	3	2	5	<input type="checkbox"/> 21360	<input type="checkbox"/> 75726
3	6	3	5	2	1	0	7	4	9	9	3	<input type="checkbox"/> 21771	<input type="checkbox"/> 81392
0	5	9	0	2	1	7	2	5	2	5	3	<input type="checkbox"/> 24635	<input type="checkbox"/> 82248
0	6	4	2	4	7	5	6	8	0	3	3	<input type="checkbox"/> 33579	<input type="checkbox"/> 86790
3	6	2	4	8	8	6	7	9	0	4	9	<input type="checkbox"/> 37675	<input type="checkbox"/> 87367
0	9	0	5	5	9	4	4	2	3	3	2		

## The Great Cookie Exchange

Thank you everyone for the wonderful kick-off to the Holiday Season!!! The exchange was a success and we raised money with the bake sales to help fund future events. Thank you, thank you, thank you!

Some of the cookies that were present were the Snickerdoodles, Russian Tea Cakes, No Bake Chocolate Chip Coconut Snowballs, Surprises Package Cookies, Puffernutters and Chocolate-Pistachio Biscotti!

*"It is not the change that causes pain, it is the resistance to it."*  
*Unknown*



**The Fish Team**  
*The Great Cookie Exchange*




Thursday, December 19, 2013  
2:00 to 3:30 p.m.  
Location: Bistro

**What is a cookie exchange?**  
Participants bring 2 to 3 dozen home baked cookies and/or candies.

Exchange your cookies for a variety of cookies and/or candies others have baked. A couple of these and one of those, until you've exchanged all of your cookies. **Bring a dozen, take a dozen.**

\*Also consider bringing an extra dozen to donate to the bake table! Donations can be any baked goods, homemade or store bought. Proceeds benefit The Fish Team to help fund future events.



**For those who do not bake, there will be a bake sale.**

Please include your recipes so we can put them in the cook book.  
What a wonderful way to start the Holiday Season!  
Be creative and enjoy!



## Fish Team

Want to know what is coming up next? Here is our calendar of scheduled events.

Get your teams together for the Chili Cook-Off. Event to be held on February 14, 2014.

“Serna has Talent” is scheduled for March 2014. Start rehearsing now!!



Check out our web page  
<http://www.scusd.edu/fish-team>

## This Month's Event:



Come join us for a short movie about what we are striving for. Life is short and we spend more time here at work than we do at home, so why not have fun? Laughter is the best medicine and friendly competition is good for team building skills.

Fish Team will be providing popcorn to go with our short film.

Hope to see you there!!!

Fish Team