### 1.0 SCOPE:

1.1 This procedure discusses the process of clerical testing for applicants.

The online version of this procedure is official. Therefore, all printed versions of this document are unofficial copies.

### 2.0 RESPONSIBILITY:

2.1 Customer Service Specialist

### 3.0 APPROVAL AUTHORITY:

## Signature <br> Date

### 3.1 Director of Human Resource Services

### 4.0 DEFINITIONS:

4.1 QWIZ - System used for clerical testing
4.2 QWIZ Skill testing Document - Form in which test scores are recorded
4.3 HRS—Human Resource Services

### 5.0 PROCEDURE:

5.1 Applicant will call or come in to schedule a testing appointment.
5.2 Customer Service Specialist will verify applicant's identity prior to testing. (See work instruction PSL-W003)
5.3 Customer Service Specialist assigns applicant to computer and establish what necessary program for testing. (See work instruction PSL-W004)
5.4 Upon applicant's completion of testing, retrieve established test scores. (See work instruction PSL-W005)
5.5 Record scores onto the QWIZ skill-testing document. (See work instruction PSL-W006)
5.6 QWIZ skill testing document is forwarded to the Classification and Compensation Specialist for data entry and record keeping.

### 6.0 ASSOCIATED DOCUMENTS:

6.1 QWIZ Skill Testing Score(s) form. (PSL-F029)

### 7.0 RECORD RETENTION TABLE:

| Identification Storage Retention | Disposition | Protection <br> QWIZ skill <br> testing scores | HRS Office | Database |
| :--- | :--- | :--- | :--- | :--- |

### 8.0 REVISION HISTORY:

| Date: | Rev. | Description of Revision: |
| :--- | :---: | :--- |
| $12 / 03 / 04$ | A | Initial release |
| $01 / 19 / 05$ | B | Modified |
| 10/08/07 | C | Approval Authority department name change |

Sacramento City Unified School District
***Endof procedure ***

