

**SACRAMENTO CITY UNIFIED SCHOOL DISTRICT  
Position Description**

---

---

<b>TITLE:</b>	Personnel Electronic Records Technician	<b>CLASSIFICATION:</b>	Classified Non-Management (SEIU/Office-Technical)
<b>SERIES:</b>	None	<b>FLSA:</b>	Non-Exempt
<b>JOB CLASS CODE:</b>	0475	<b>WORK YEAR:</b>	12 Months
<b>DEPARTMENT:</b>	Personnel and Employee Compensation	<b>SALARY:</b>	Range 45 Salary Schedule C
<b>REPORTS TO:</b>	Assigned Supervisor	<b>BOARD APPROVAL:</b>	12-03-01
		<b>BOARD REVISION:</b>	

---

---

**BASIC FUNCTION:**

Perform routine, diverse clerical and technical personnel duties in the maintenance of applicant records, electronic document imaging, applicant track system, paperless electronic filing, substitute tracking system, and troubleshoot related hardware and software; provide specialized information and assistance in person and on the telephone to district personnel, staff, and job applicants; perform a variety of clerical duties in support of Personnel and Employee Compensation Services.

**REPRESENTATIVE DUTIES: (Incumbents may perform any combination of the essential functions shown below [E]. This position description is not intended to be an exhaustive list of all duties, knowledge, or abilities associated with this classification, but is intended to accurately reflect the principal job elements.)**

Perform routine, diverse clerical and technical personnel duties in the maintenance of employee and applicant records, electronic document imaging, applicant tracking system, paperless electronic filing, and the substitute system; troubleshoot related hardware and software. **E**

Provide specialized information and assistance in person and on the telephone to district personnel, staff, and job applicants; perform a variety of clerical duties in support of Personnel and Employee Compensation Services. **E**

Prepare and store documents using modern office equipment and technology including computers, scanners, copiers, and electronic storage devices; understand indexing parameters and procedures. **E**

Gather, organize, and prepare documents for electronic document imaging, and electronically scan and maintain document files. **E**

Access the paperless electronic applicant tracking system to determine applicant status; provide information to applicants on system use. **E**

Utilize the district's personnel system to update employee records, as directed. **E**

Provide information and assistance to district personnel, staff, and the public regarding a variety of personnel matters, including the recruitment of applicants for advertised vacancies. **E**

Assist in the district's recruitment effort to hire the most qualified candidates. **E**

Prepare, type, update, and maintain a variety of materials related to assigned activities; assure completeness and accuracy of materials. **E**

Receive, screen, and route telephone calls and assist visitors; provide detailed information concerning policies and procedures and answer questions, refer to appropriate staff members. **E**

Operate a computer to input, output, update, and access a variety of records and information; generate reports, records, queries, lists, and summaries from computer database; operate a variety of office machines and equipment. **E**

Provide excellent customer service by establishing positive relationships with district personnel, representatives from external organizations and others; respond to phone calls, e-mails, letters, and other communications within a 24-hour period. **E**

Promote teamwork by sharing knowledge, cooperating with others, participating in meetings and work groups, and supporting the goals and objectives of the district and division. **E**

Perform related duties as assigned.

#### **TRAINING, EDUCATION, AND EXPERIENCE:**

Any combination equivalent to: high school graduate, and three years increasingly responsible clerical experience in a human resource office environment.

#### **LICENSES AND OTHER REQUIREMENTS:**

Valid California driver's license, and provide personal automobile. Overall scores in computer software QWIZ testing program required as follows:

Keyboarding ....55 Correct WPM  
Excel ..... 80% Overall Score  
Word ..... 80% Overall Score

#### **KNOWLEDGE AND ABILITIES:**

##### **KNOWLEDGE OF:**

Personnel office functions, practices, and procedures.

Operation of a computer terminal and data entry techniques.

Paperless electronic filing and applicant tracking systems.

Technical aspects of field of specialty.

Personal computer hardware and software, including DOS and Windows.

Modern office practices, procedures, and equipment.

Record-keeping techniques.

Correct oral and written usage of English, grammar, spelling, and punctuation.

Applicable sections of the State Education Code, other laws, rules, and regulations related to assigned activities.

District organization, operations, policies, and procedures.

Interpersonal skills using tact, patience, and courtesy.

Telephone techniques and etiquette.

**ABILITY TO:**

Perform routine, diverse clerical and technical personnel duties.  
Maintain the security of confidential materials.  
Apply personnel rules and related procedures.  
Operate a computer terminal to enter data, maintain records, and generate reports.  
Read, interpret, apply, and explain rules, regulations, policies, and procedures.  
Handle multiple tasks.  
Analyze situations accurately, and adopt an effective course of action.  
Complete work with many interruptions.  
Communicate effectively both orally and in writing.  
Establish and maintain cooperative and effective working relationships with others.  
Work in a team environment.

**WORKING CONDITIONS:****SAMPLE ENVIRONMENT:**

Office environment; subject to constant interruptions.

**SAMPLE PHYSICAL ABILITIES:**

Hearing and speaking to exchange information in person and on the telephone; dexterity of hands and fingers to operate a computer keyboard; seeing to read documents, and view computer monitors; sitting or standing for extended periods of time; kneeling, bending at the waist, and reaching overhead, above the shoulders, and horizontally; lifting light objects.

**SAMPLE HAZARDS:**

Occasional contact with dissatisfied or abusive individuals.