LightSpeed Internet Content Filter Login Tutorial

Sacramento City Unified School District

Updated as of September 1, 2011

LightSpeed Internet Content Filter

- Computers running Windows have a bypass agent installed that will allow district staff to access sites that are blocked at the default student level.
 - The software agent will recognize your login and adjust access.
- Computers running Apple's OSX do not currently have a bypass agent. Staff will have to log in manually to bypass a website block.
- The District Technology Team is currently testing and preparing to implement the Apple OSX version of the bypass agent software in the coming weeks.

LightSpeed Access Denied Websites

- Regardless of whether a computer has a bypass agent, at some point, a user will come across a blocked website.
- Student accounts will not have the ability to bypass
- At a website that is blocked by the LightSpeed Internet Content Filter, the computer user is presented with three choices (see illustration):
 - To login with your SCUSD login username and password and bypass the content filter for a period of 20 minutes (*non-bypass agent computers*).
 - To temporarily override a district-wide blocked category to be used for educational purposes only, with a district staff login. <u>Please note that logins</u> <u>and browsing history are logged and reviewed.</u>
 - To submit a blocked website to be reviewed by LightSpeed, if you feel that it has been incorrectly categorized.

ACCESS DENIED

domain.com is categorized as parked

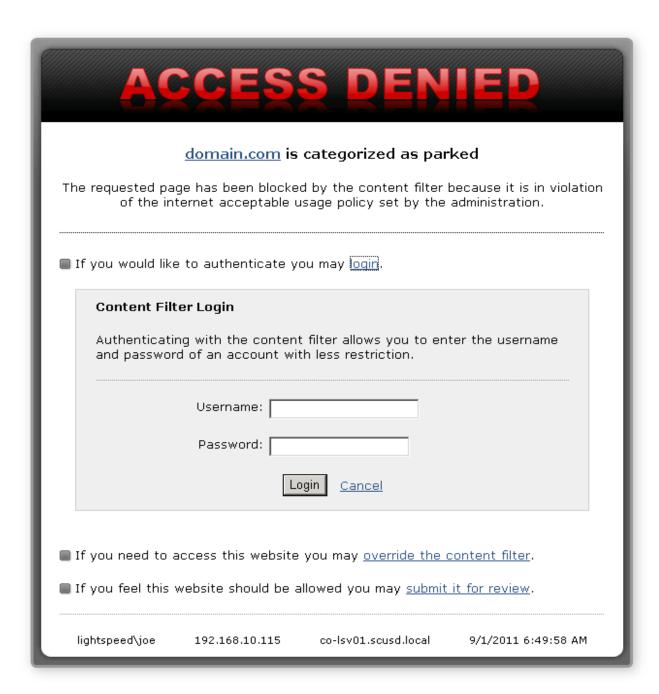
The requested page has been blocked by the content filter because it is in violation of the internet acceptable usage policy set by the administration.

- If you would like to authenticate you may login.
- If you need to access this website you may override the content filter.
- If you feel this website should be allowed you may <u>submit it for review</u>.

lightspeed\joe 192.168.10.115 co-lsv01.scusd.local 9/1/2011 6:49:58 AM

Content Filter Login Bypass (option 1)

- To log into a website and bypass the content filter you must enter your SCUSD login username and password.
- After 20 minutes, you will be required to login again. Please note that the 20 minute time period will not interrupt video or audio that is longer than 20 minutes.



Overriding the Internet Content Filter (option 2)

- Some sites may be incorrectly categorized as adult, violent, etc., have educational purpose and be integral to your lesson plans.
- In cases where you do not have time to report a site for review, you may login with this option to temporarily override the filter.
- Please note that all overrides and user logins are logged, monitored and reviewed by both SCUSD Network Engineers as well as the LightSpeed review panel. Use this option with caution and solely for educational purposes.



Submitting Websites to LightSpeed for Review (option 3)

- If you feel that a website has been inappropriately categorized and blocked, you have the option to submit it to LightSpeed for review.
- The benefit of having LightSpeed review and unblock websites is that will also be unblocked for other educational institutions partnered with LightSpeed.
- The turn-around time for a LightSpeed review is usually between 24 and 48 hours.



SCUSD Locally Unblocked Websites

- In some cases, LightSpeed will not unblock a site under review; because other districts may have differing policies on types of sites they deem to be educational.
- If your site review is denied by LightSpeed, please call the Technology Service Team at (916) 643-9445 to have it district allowed.
- Sites that are deemed questionable for educational purposes will be referred to the District Assistant Superintendent, Information Education Technology for review.