

EMPLOYEE: FRONTLINE SIGN-IN PAGE

Frontline also provides the standard sign-in option via a global URL (app.frontlineeducation.com or <http://subs.scusd.edu>). From here, a user will select the link that says **Or Sign in with Organization SSO**. This opens the Provider Discovery page. Enter the email address affiliated with your organization and click **Look up organization sign in page**.

The screenshot shows the Frontline sign-in page. At the top left is the Frontline Education logo. The main heading is "Sign in with a Frontline ID". Below this are two input fields: "Frontline Username" and "Frontline Password". A blue button labeled "Sign In with Frontline ID" is positioned below the password field. Underneath the button are two links: "Forgot Username" and "Forgot Password". At the bottom of the page, a link "Or Sign In with Organization SSO" is highlighted with a red rectangular box.

The screenshot shows the "Single Sign-On (SSO)" page. At the top left is the Frontline Education logo. The heading is "Single Sign-On (SSO)". Below the heading is the instruction: "Enter your organization email address to lookup your organization's sign in page. This feature must be enabled by your organization." There is an input field labeled "Organization Email Address" with the placeholder text "Enter your organization email address". Below the input field is a blue button labeled "Look up organization sign in page". At the bottom of the page, there is a link "Or Sign In with Frontline ID".

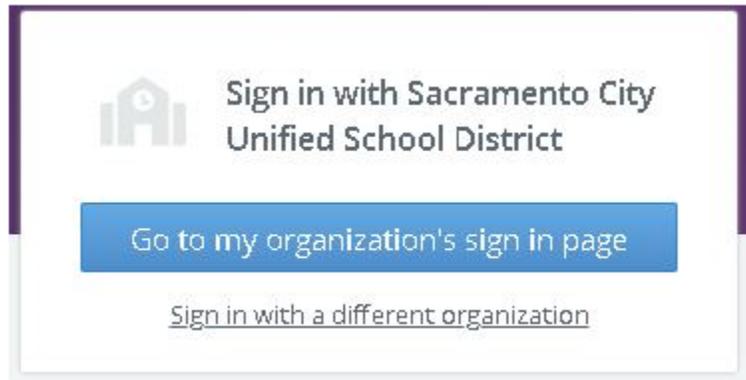
This email authenticates your affiliation with your organization. Once a successful authentication occurs, the system will remember your credentials for any future login attempts.

If an error occurs during sign in, you will be prompted to re-enter your email, and if a problem persists, we recommend you contact our Technology Department: Support@scusd.edu or Substitute Services: Bobbie-Jo-Argo@scusd.edu

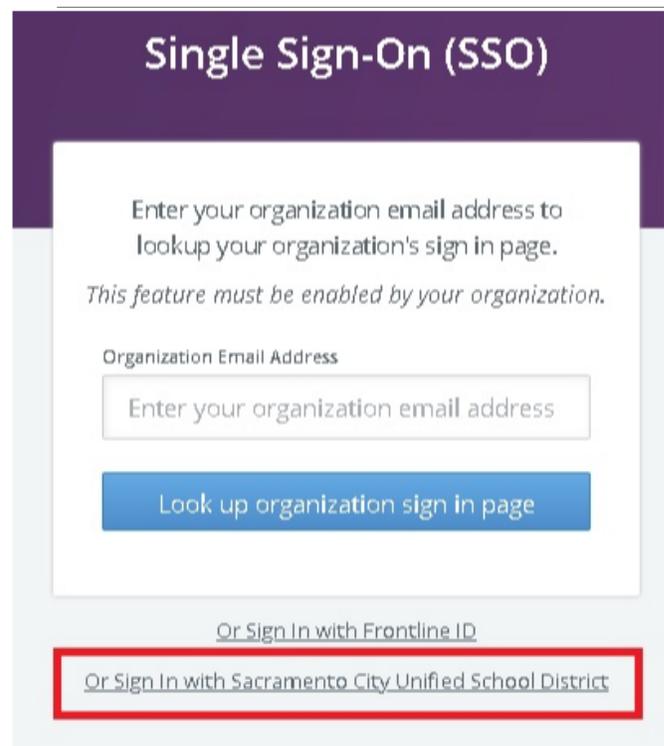
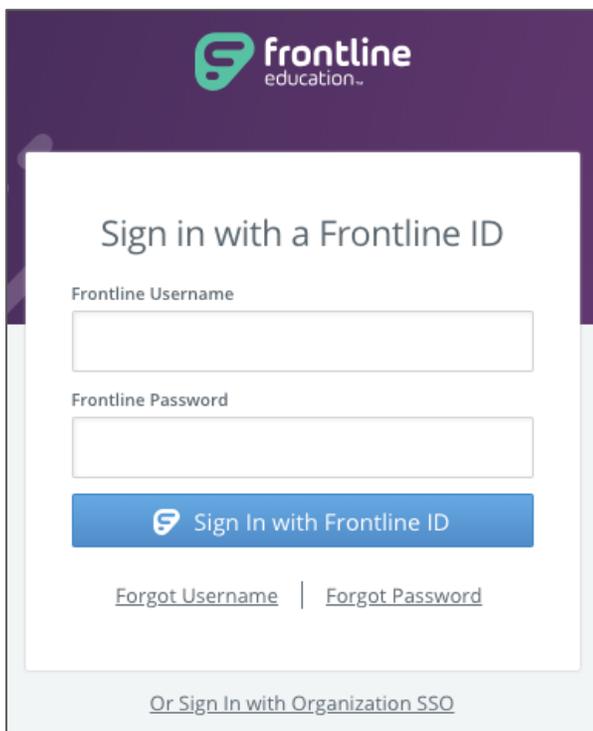
The screenshot shows the SSO page with an error. The input field for "Organization Email Address" contains "msmith@education.com" and has a red border with an exclamation mark icon. A red error message box on the right says: "We were not able to match an organization sign in page to the email address you entered. Make sure you are entering your organization email address." The "Look up organization sign in page" button is still visible below the input field.



An authenticated user who signs out and re-visits the login page will see something similar to the image below. You have three different options to select.



- Click "**Go to my organization's sign in page**" to directly log in and access the Frontline application.
- Select "**Or Sign In with Frontline ID**" to open the initial user Sign In page (as seen in the left image).
- Click "**Sign in with a different organization**" to open the Provider Discovery page. In this scenario, you can select an additional link at the bottom to sign in with the organization SSO again.



Are you still having trouble signing in? Here are a few helpful tips:

*Make sure you are not signed into your own personnel goggle account

*Make sure you district email address is correct

*Clear your web browser "Cache" history

**If you have done all 3 above please contact Support@scusd or Bobbie-Jo-Argo@scusd.edu for further assistance.

