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| **Payroll Department** **Please share with us how we did. The Payroll Department Strives to improve our services on a daily basis.** |
| **Statements** | **Strongly Agree** | **Agree** | **Disagree** | **Strongly Disagree** | **No Comment** |
| Staff was courteous and helpful. |  |  |  |  |  |
| Staff provided complete, accurate information to you. |  |  |  |  |  |
| A timely response was provided. |  |  |  |  |  |
| My overall experience was positive. |  |  |  |  |  |
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| **Please indicate the name(s) of any staff person you would like to commend:** |
| **Comments:** |
| **If you feel we fell short in meeting your service expectations, please describe the situation, including name of the staff person involved and the date the incident occurred:** |
| **As a result of your experience with us, what service-related improvements can you recommend?** |
| **Please give us a brief description of why you visited Payroll Services?** |
|  |