



# BULLETIN

## All Benefit Eligible Retirees

Open Enrollment Dates: October 07 – November 1, 2024

Effective Dates: January 1, 2025 – December 31, 2025 Plan Year

Effective January 1, 2025, Navia Benefit Solutions will be the new administrator for the following retiree benefits:

- Retiree HRA
- Opt-Out
- Direct Billing

Navia is working with SCUSD to set up the above mentioned plans in our system. You will need to hold off on submitting 2025 enrollment and claims to Navia until you receive your plan enrollment confirmation. Once Navia has everything set up on their end, they will send out a communication to Retiree HRA and Opt-Out participants detailing your enrollment amount into the benefit, how the benefit works, information on your new debit card and instructions on how to register on Navia's participant portal. We anticipate all information will be in Navia's portal no later than mid December.

There will be two workshops

- In person Navia Retiree Workshop Thursday, December 12, 2024
  - 10:00 am -11:30 am
  - 1:00 pm - 2:30 pm

Serna Center in the South Carolina Conference Room

**Please [RSVP for Navia 2025 Open Enrollment Workshop](#) space is limited.**

- Virtual Navia Retiree Workshop Friday, December 13, 2024, 9am - 11am  
Zoom - <https://zoom.us/j/99874970637?from=addon> Meeting ID: 998 7497 0637

**Please Note:** Your current Basic or Sterling administrator for the 2024 plan will handle any claims or reimbursements pertaining to the 2024 plan year.

- Basic contact information: 1-916-303-7090
- Sterling contact information: 1-800-6174729 Option 3
- Employee Benefits: 1-916-643-9432

Save the date, more information will be forthcoming.