### John Bidwell Elementary School

1730 65th Avenue • Sacramento, CA 95822 • 916.433.5047 • Grades K-6 Shannon Henry, Principal shannon-henry@sac-city.k12.ca.us

# 2016-17 School Accountability Report Card Published During the 2017-18 School Year



#### Sacramento City Unified School District

5735 47th Avenue Sacramento, CA 95824 (916) 643-7400 www.scusd.edu

#### **District Governing Board**

Jay Hansen President, Area 1
Jessie Ryan, 1st VP, Area 7
Darrel Woo 2nd VP, Area 6
Ellen Cochrane, Area 2
Christina Pritchett, Area 3
Michael Minnick, Area 4
Mai Vang, Area 5
Sara Nguyen, Student Member

#### **District Administration**

Jorge Aguilar Superintendent

Lisa Allen **Deputy Superintendent** 

Chad Sweitzer
Instructional Assistant
Superintendent

Tu Moua-Carroz Instructional Assistant Superintendent

Olga L. Simms
Instructional Assistant
Superintendent

Mary Hardin Young
Instructional Assistant
Superintendent

## School Description Vision Statement:

The Bidwell school community is united in the academic and social success of our diverse learners. Bidwell students are collaborative and independent problem solvers; who are intrinsically motivated to reach high academic expectations, make positive impacts on others and affect positive social change in their community and the world.

#### **Mission Statement:**

To provide a safe environment and challenging curriculum which will enable all students to become independent life-long learners and responsible citizens.

#### John Bidwell's programs include:

Rigorous and developmentally appropriate curriculum GATE Cluster classes for 2nd through 6th grade Safe learning community

John Bidwell Elementary has high expectations for students. Teachers work as a team to encourage students to be independent learners and use a variety of small group methods to develop problem-solving skills, cooperation, and higher-level thinking skills, instead of the standard textbook format. The staff works closely with parents and other community members to be responsive to the needs of students and the community.

#### **School Description:**

John Bidwell School is a school where unity and dedicated effort translate into high student achievement. Since 1998, when California began monitoring student achievement through Academic Performance Index (API) scores, our school has seen a steady increase of 276 API points, an achievement that has been recognized by Governor Davis, as well as officials from the United States Department of Education.

Our school has approximately 350 students in a pre-school through sixth grade program. A morning and afternoon pre-school (Head Start and State) program is conducted on the campus. Special education services are offered to identified students as well as a departmental program for our second through sixth graders. We offer a 5 day a week after school program that features assistance with homework, recreational reading, and athletic activities. Additionally, we have a state of the art computer lab; reading for pleasure room (Ben Carson Reading Room), after school Coding Club and a Parent Resource Room.

We proudly provide all students with a rigorous curriculum, extensive interventions, a wide array of authentic assessment measures, individualized student action plans, and ongoing monitoring of student progress. Yet at the core, lies the foundation of our school's success: unity and purpose driven by a dedicated staff. Our staff provides intensive and differentiated instruction, wins teaching honors, furthers their own education, conducts classroom action research, mentors new teachers, presents at local and national conferences, and are considered leaders in the district.

Our staff creates a collegial and supportive environment and works collaboratively in grade level teams, primary and intermediate segments, and various committees. Through these collaborative processes, we have built a strong system of peer recognition and celebration. Teachers also collaborate to develop and provide Common Core State Standards aligned instruction. Intel is major partner and has provided technological equipment as well as ongoing for our children, families, and teachers.

#### **About the SARC**

By February 1 of each year, every school in California is required by state law to publish a School Accountability Report Card (SARC). The SARC contains information about the condition and performance of each California public school. Under the Local Control Funding Formula (LCFF) all local educational agencies (LEAs) are required to prepare a Local Control and Accountability Plan (LCAP), which describes how they intend to meet annual school-specific goals for all pupils, with specific activities to address state and local priorities. Additionally, data reported in an LCAP is to be consistent with data reported in the SARC.

- For more information about SARC requirements, see the California Department of Education (CDE) SARC Web page at http://www.cde.ca.gov/ta/ac/sa/.
- For more information about the LCFF or LCAP, see the CDE LCFF Web page at http://www.cde.ca.gov/fg/aa/lc/.
- For additional information about the school, parents/guardians and community members should contact the school principal or the district office.

2016-17 Student Enrollment by Grade Level					
Grade Level Number of Students					
Kindergarten	44				
Grade 1	45				
Grade 2	48				
Grade 3	45				
Grade 4	52				
Grade 5	50				
Grade 6	70				
Total Enrollment	354				

2016-17 Student Enrollment by Group					
Group Percent of Total Enro					
Black or African American	26.8				
American Indian or Alaska Native	0.6				
Asian	11.9				
Filipino	2				
Hispanic or Latino	50				
Native Hawaiian or Pacific Islander	2				
White	3.7				
Two or More Races	3.1				
Socioeconomically Disadvantaged	81.9				
English Learners	25.4				
Students with Disabilities	14.4				
Foster Youth	1.7				

#### A. Conditions of Learning

#### State Priority: Basic

The SARC provides the following information relevant to the State priority: Basic (Priority 1):

- Degree to which teachers are appropriately assigned and fully credentialed in the subject area and for the pupils they are teaching;
- Pupils have access to standards-aligned instructional materials; and
- School facilities are maintained in good repair.

Teacher Credentials						
John Bidwell Elementary School	15-16	16-17	17-18			
With Full Credential	17	15	14			
Without Full Credential	0	0	0			
Teaching Outside Subject Area of Competence	0	0	1			
Sacramento City Unified School District	15-16	16-17	17-18			
With Full Credential	<b>*</b>	*	1628			
Without Full Credential	<b>*</b>	+	79			
Teaching Outside Subject Area of Competence	•	+	14			

Teacher Misassignments and Vacant Teacher Positions at this School							
John Bidwell Elementary School 15-16 16-17 17-18							
Teachers of English Learners	0	0	0				
Total Teacher Misassignments	0	0	0				
Vacant Teacher Positions	0	0	0				

<sup>&</sup>quot;Misassignments" refers to the number of positions filled by teachers who lack legal authorization to teach that grade level, subject area, student group, etc. Total Teacher Misassignments includes the number of Misassignments of Teachers of English Learners.

#### Quality, Currency, Availability of Textbooks and Instructional Materials (School Year 2017-18)

Textbooks and instructional materials are reviewed and then piloted across the district. Subsequent adoption by the Board of Education is consistent with the cycle of textbook approval by the State, California School Board. Textbooks are chosen for their alignment with California Content Standards, California Frameworks, and appropriateness for Sacramento City Unified School District students. Textbook sufficiency data is collected annually.

	Textbooks and Instructional Materials Year and month in which data were collected: December 2016
Core Curriculum Area	Textbooks and Instructional Materials/Year of Adoption
Reading/Language Arts	Open Court Reading, SRA Arts Reading/Language 2002
	Percent of students lacking their own assigned textbook: 0%
Mathematics	enVisionMATH California Common Core 2015-Pearson-K-6th Mathematics 2014
	Percent of students lacking their own assigned textbook: 0%
Science	California Science, McMillian McGraw-Hill Science 2008
	Percent of students lacking their own assigned textbook: 0%
History-Social Science	California Vistas, McMillian McGraw-Hill History/Social Science 2007
	Percent of students lacking their own assigned textbook: 0%
Foreign Language	Moving Into English, Harcourt English Language Development 2004
	Percent of students lacking their own assigned textbook: 0%
Health	Percent of students lacking their own assigned textbook: 0%
Visual and Performing Arts	Percent of students lacking their own assigned textbook: 0%
Science Laboratory Equipment	N/A
Note: Calls with N/A values do not requi	The textbooks listed are from most recent adoption:  N/A

Note: Cells with N/A values do not require data.

#### School Facility Conditions and Planned Improvements (Most Recent Year)

The main campus was built in 1957. This school has 13 permanent classrooms which include a multipurpose room, a library, and an administrative building. The school also has 8 portables. During the 2000 and 2001 modernization, renovations and upgrades were made in the following areas: health and safety, HVAC, and miscellaneous upgrades.

The district takes great efforts to ensure that all schools are clean, safe, and functional. District maintenance staff ensures that the repairs necessary to keep the school in good repair and working order are completed in a timely manner. A work order process is used to ensure efficient service and that emergency repairs are given the highest priority. The district governing board has adopted cleaning standards for all the schools in the district. A summary of these standards is available at the school office, or at the district operations office. The principal works directly with the custodial staff to develop cleaning schedules to ensure a clean and safe school.

The State Legislature established the Deferred Maintenance Fund (DMF) in 1980 to assist districts in maintaining facilities and sites. The District has participated in the Deferred Maintenance Program since its inception. The program requires both the local district and the State of California to share equally in the cost of major deferred maintenance projects, with the maximum contribution from the State limited to approximately one-half of one percent of the District's General Fund and Adult Education Fund operating budgets. For fiscal years 2008-09 through 2012-13, the Deferred Maintenance Program has been included in the State's Tier III Flexibility Program. Therefore, DMF funds received by the District are deposited in the General Fund, and are unrestricted. Due to state budget cuts for 2010-11 these unrestricted funds have not been designated to deferred maintenance purposes. The funds were used as part of the Tier III recommendations approved by the Board on the May 6, 2010 Board Meeting.

School Facility Good Repair Status (Most Recent Year)  Year and month in which data were collected: 9/1/17					
System Inspected			Status		Repair Needed and
	Good	Fa	air	Poor	Action Taken or Planned
Systems: Gas Leaks, Mechanical/HVAC, Sewer	Х				
Interior: Interior Surfaces	Х				
Cleanliness: Overall Cleanliness, Pest/ Vermin Infestation	Х				
Electrical: Electrical	Х				
Restrooms/Fountains: Restrooms, Sinks/ Fountains	Х				
Safety: Fire Safety, Hazardous Materials	Х				
Structural: Structural Damage, Roofs	Х				
External: Playground/School Grounds, Windows/ Doors/Gates/Fences	Х				
Overall Rating	Exemplary X	Good	Fair	Poor	Work orders made for all deficiencies. Repairs made.

#### **B. Pupil Outcomes**

#### State Priority: Pupil Achievement

The SARC provides the following information relevant to the State priority: Pupil Achievement (Priority 4):

- Statewide assessments (i.e., California Assessment of Student Performance and Progress [CAASPP] System, which includes the Smarter Balanced Summative Assessments for students in the general education population and the California Alternate Assessments [CAAs] for English language arts/literacy [ELA] and mathematics given in grades three through eight and grade eleven. The CAAs have replaced the California Alternate Performance Assessment [CAPA] for ELA and mathematics, which were eliminated in 2015. Only eligible students may participate in the administration of the CAAs. CAA items are aligned with alternate achievement standards, which are linked with the Common Core State Standards [CCSS] for students with significant cognitive disabilities); and
- The percentage of students who have successfully completed courses that satisfy the requirements for entrance to the University of California and the California State University, or career technical education sequences or programs of study

2016-17 CAASPP Results for All Students								
	Percent of Students Meeting or Exceeding the State Standards (grades 3-8 and 11)							
Subject	Sch	ool	District		State			
	15-16	16-17	15-16 16-17		15-16	16-17		
ELA	36	36	39	39	48	48		
Math	36	31	30	31	36	37		

Percentages are not calculated when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

CAASPP Test Results in Science for All Students							
Percent of Students Scoring at Proficient or Advanced (meeting or exceeding the state standards)							
Subject	Sch	ool	District State				
	14-15	15-16	14-15	15-16	14-15	15-16	
Science	51	38	47	47	60	56	

Note: Science test results include California Standards Tests (CSTs), California Modified Assessment (CMA), and California Alternate Performance Assessment (CAPA) in grades five, eight, and ten.

Note: Scores are not shown when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

Note: The 2016-17 data are not available. The California Department of Education is developing a new science assessment based on the Next Generation Science Standards for California Public Schools (CA NGSS). The new California Science Test (CAST) was piloted in spring 2017. The CST and CMA for Science will no longer be administered.

Grade	2016-17 Percent of Students Meeting Fitness Standards						
Level	4 of 6 5 of 6 6 of 6						
5	10	24	16				

Percentages are not calculated when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

### 2015-16 CAASPP Results by Student Group Science (grades 5, 8, and 10)

Science (Braces 3, 6, and 10)							
Group	Number of	Students	Percent of Students				
	Enrolled	with Valid Scores	w/ Valid Scores	Proficient or Advanced			
All Students	70	69	98.6	37.7			
Male	38	38	100.0	52.6			
Female	32	31	96.9	19.4			
Black or African American	28	27	96.4	33.3			
Asian	11	11	100.0	27.3			
Hispanic or Latino	26	26	100.0	46.2			
Socioeconomically Disadvantaged	65	64	98.5	37.5			
English Learners	18	18	100.0	22.2			
Students with Disabilities	14	14	100.0	64.3			

<sup>\*</sup> Science test results include CSTs, CMA, and CAPA in grades five, eight, and ten. The "Proficient or Advanced" is calculated by taking the total number of students who scored at Proficient or Advanced on the science assessment divided by the total number of students with valid scores. Scores are not shown when the number of students tested is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

School Year 2016-17 CAASPP Assessment Results - English Language Arts (	LA)
Disaggregated by Student Groups, Grades Three through Eight and Eleve	n

Disaggregated by Student Groups, Grades Three through Eight and Eleven						
Student Group	Total Enrollment	Number Tested	Percent Tested	Percent Met or Exceeded		
All Students	217	211	97.24	35.55		
Male	124	119	95.97	32.77		
Female	93	92	98.92	39.13		
Black or African American	77	74	96.1	32.43		
American Indian or Alaska Native						
Asian	24	22	91.67	54.55		
Hispanic or Latino	101	100	99.01	33		
Native Hawaiian or Pacific Islander						
White						
Two or More Races						
Socioeconomically Disadvantaged	180	177	98.33	36.72		
English Learners	68	66	97.06	27.27		
Students with Disabilities	47	46	97.87	2.17		
Students Receiving Migrant Education Services						
Foster Youth						

Note: ELA test results include the Smarter Balanced Summative Assessment and the CAA. The "Percent Met or Exceeded" is calculated by taking the total number of students who met or exceeded the standard on the Smarter Balanced Summative Assessment plus the total number of students who met the standard (i.e., achieved Level 3—Alternate) on the CAAs divided by the total number of students who participated in both assessments.

Note: Double dashes (--) appear in the table when the number of students is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

Note: The number of students tested includes all students who participated in the test whether they received a score or not; however, the number of students tested is not the number that was used to calculate the achievement level percentages. The achievement level percentages are calculated using only students who received scores.

### School Year 2016-17 CAASPP Assessment Results - Mathematics Disaggregated by Student Groups, Grades Three through Eight and Eleven

Disagging area by State in aroups, arades Times through Light and Lieven							
Student Group	Total Enrollment	Number Tested	Percent Tested	Percent Met or Exceeded			
All Students	217	211	97.24	30.81			
Male	124	119	95.97	27.73			
Female	93	92	98.92	34.78			
Black or African American	77	74	96.1	25.68			
American Indian or Alaska Native							
Asian	24	22	91.67	40.91			
Hispanic or Latino	101	100	99.01	30			
Native Hawaiian or Pacific Islander							
White							
Two or More Races							
Socioeconomically Disadvantaged	180	177	98.33	30.51			
English Learners	68	66	97.06	24.24			
Students with Disabilities	47	46	97.87	0			
Students Receiving Migrant Education Services							
Foster Youth							

Note: Mathematics test results include the Smarter Balanced Summative Assessment and the CAA. The "Percent Met or Exceeded" is calculated by taking the total number of students who met or exceeded the standard on the Smarter Balanced Summative Assessment plus the total number of students who met the standard (i.e., achieved Level 3–Alternate) on the CAAs divided by the total number of students who participated in both assessments.

Note: Double dashes (--) appear in the table when the number of students is ten or less, either because the number of students in this category is too small for statistical accuracy or to protect student privacy.

Note: The number of students tested includes all students who participated in the test whether they received a score or not; however, the number of students tested is not the number that was used to calculate the achievement level percentages. The achievement level percentages are calculated using only students who received scores.

#### C. Engagement

#### State Priority: Parental Involvement

The SARC provides the following information relevant to the State priority: Parental Involvement (Priority 3):

• Efforts the school district makes to seek parent input in making decisions for the school district and each schoolsite.

#### Opportunities for Parental Involvement (School Year 2017-18)

John Bidwell is committed to strong partnerships with parents and community. Parents are invited to participate as active members in our school community in many ways. We have several governing boards on site that are represented by parents, teachers and staff. These committees include School Site Council, English Language Advisory Committee and the Parent Teacher Family Organization. We have a growing number of parents that attend these meetings as elected council members and/or diverse voices in our school community. This year, we opened up the Bidwell Parent Resource Room which is equipped with computers, work stations, child care space and technology for presentations. An ongoing parent workshop series takes place in the Parent Room; which unpacks the tools and resources available to ensure a quality learning experience for our children. Our Parent Liaison is also available in the Parent Resource Room part-time to support parents with accessing parenting and student resources, translations and assist parents to advocate for their child's needs.

#### **State Priority: School Climate**

The SARC provides the following information relevant to the State priority: School Climate (Priority 6):

- Pupil suspension rates;
- Pupil expulsion rates; and
- Other local measures on the sense of safety.

#### School Safety Plan

John Bidwell Elementary is a very safe and productive environment. Our numbers of enrollment ranging between 320-360 students from 2016-2017. John Bidwell is in the 3rd year of Social, Emotional Learning implementation. Part is implementation is an evidenced-based Character Education curriculum that is being implemented school-wide and reaching all students. Evidence of SEL is apparent in classrooms and other common areas. Students are being taught skills such as empathy, assertiveness and integrity. Three school rules have been developed by the JB community that all staff and students are expected to demonstrate: Safety, Responsibility and Respect. All students in grades 3 to 6 are expected to know and understand the school-wide vision for success.

Safety drills are done regularly and on time. Principal reviews the safety plan at the first School Site Council meeting every year (2nd Wednesday of the 1st month). Additionally, the team will calendar drills at the beginning of the year and distribute a calendar of drills to staff. If drills are not demonstrating proficiency in time and behaviors; drills are repeated and practiced until proficiency is attained. Drill data input is done by the Principal using the district database. Safety binders are updated yearly and kept in all classrooms and common areas. Safety binders include procedures and protocols for all safety drills; emergency contact information and updated student rosters with contacts. The District Compliance binder is kept in the front office for all to access; including pre-school programmers.

The school is kept clean by the maintenance of custodial staff and teacher support. Common areas are monitored often by staff and use of cameras. Reports of uncleanliness and/or vandalism are expected to made and reported by staff and students.

Suspensions and Expulsions						
School	2014-15	2015-16	2016-17			
Suspensions Rate	2.5	3.4	2.0			
Expulsions Rate	0.0	0.0	0.0			
District	2014-15	2015-16	2016-17			
Suspensions Rate	6.1	5.8	6.3			
Expulsions Rate	0.0	0.0	0.0			
State	2014-15	2015-16	2016-17			
Suspensions Rate	3.8	3.7	3.6			
Expulsions Rate	0.1	0.1	0.1			

#### D. Other SARC Information

The information in this section is required to be in the SARC but is not included in the state priorities for LCFF.

2017-18 Federal Intervention Program				
Indicator	District			
Program Improvement Status	In PI	In PI		
First Year of Program Improvement	2008-2009			
Year in Program Improvement	Year 3			
Number of Schools Currently in Program Impr	52			
Percent of Schools Currently in Program Impro	73.2			

Academic Counselors and Other Support Staff at this School				
Number of Full-Time Equivalent (FTE)				
Academic Counselor	0.0000			
Counselor (Social/Behavioral or Career Development)	0.0000			
Library Media Teacher (Librarian)	0.0000			
Library Media Services Staff (Paraprofessional)	0.0000			
Psychologist	0.0000			
Social Worker	0.0000			
Nurse	0.0000			
Speech/Language/Hearing Specialist	0.0000			
Resource Specialist	.5000			
Other	0.0000			
Average Number of Students per Staff Member				
Academic Counselor 0.0				

One Full Time Equivalent (FTE) equals one staff member working full time; one FTE could also represent two staff members who each work 50 percent of full time.

	Average Class Size and Class Size Distribution (Elementary)											
	Δ.	Number of Classrooms*										
Grade	Average Class Size		1-20		21-32		33+					
	2014-15	2015-16	2016-17	2014-15	2015-16	2016-17	2014-15	2015-16	2016-17	2014-15	2015-16	2016-17
K	142	21	142		2		2	1	2	1	1	1
1	28	11	28		2		1	3	1			
2	27	24	27				2	1	2			
3	31	27	27				1	2	2			
4	32	17	33		2		1	1		1	2	1
5	33	16	32		1		1	3	2	1	1	
6	21	20	32	1	1		2	1	2			
Other			15			1						

<sup>\*</sup> Number of classes indicates how many classes fall into each size category (a range of total students per class).

#### **Professional Development provided for Teachers**

To realize the vision of Sacramento City Unified School District, which is to fully prepare all students for college career and life, it is imperative that the district provides numerous opportunities to expand the professional repertoire of its administrators and teachers.

To that end, the district has crafted a high quality professional program that is focused on the ELA and math Common Core State Standards, the Next Generation Science Standards, English Language Learners, Balanced Literacy and Instructional Strategies for Addressing the Needs of Diverse Learners. These areas of focus were derived from needs assessments coupled with the analysis of student learning of specific content and that is ongoing with follow-up opportunities, models effective practices, and uses assessments to guide and monitor progress. The learning opportunities afforded through this program deeply align with the needs of our individual schools, as well as our strategic plan, and connect to every aspect of school practice: thinking curriculum, intentional instructional practices, assessment for learning, and lesson design.

These learning experiences, which are offered during the school day and after-school are supported with on-site coaching, are complemented with the required collaborative time built into the school day on Thursdays, which is designated for teachers to engage in collaborative professional learning at their respective school sites. Such communities of practices, under the leadership and guidance of site administrators, afford our teachers the opportunity to deepen their content knowledge, strengthen their instructional repertoire, improve their assessment strategies, and foster a shared sense of responsibility. As a result, every teacher will help to promote and nurture a community of learners in which the individual school staff is not only enriched, but the district as a whole is enhanced.

FY 2015-16 Teacher and Administrative Salaries						
Category	District Amount	State Average for Districts In Same Category				
Beginning Teacher Salary	\$43,170	\$47,808				
Mid-Range Teacher Salary	\$56,736	\$73,555				
Highest Teacher Salary	\$93,113	\$95,850				
Average Principal Salary (ES)	\$109,332	\$120,448				
Average Principal Salary (MS)	\$111,735	\$125,592				
Average Principal Salary (HS)	\$128,526	\$138,175				
Superintendent Salary	\$290,000	\$264,457				
Percent of District Budget						
Teacher Salaries	29%	35%				
Administrative Salaries	5%	5%				

For detailed information on salaries, see the CDE Certificated Salaries & Benefits webpage at <a href="https://www.cde.ca.gov/ds/fd/cs/">www.cde.ca.gov/ds/fd/cs/</a>.

Level	Ехр	enditures Per I	Average Teacher		
Level	Total	Restricted	Unrestricted	Salary	
School Site	6,791	1,044	5,748	80,257	
District	•	•	\$5,744	\$70,343	
State	<b>* *</b>		\$6,574	\$79,228	
Percent Diffe	erence: School	0.1	14.1		
Percent Diffe	erence: School	-12.6	1.3		

FY 2015-16 Expenditures Per Pupil and School Site Teacher Salaries

#### **Types of Services Funded**

- Class Size Reduction for Primary grades as well as Intermediate
- Supplemental instructional materials and books in mathematics, reading/language arts and ELD
- Enrichment programs

Cells with ♦ do not require data.

- Access to technology
- Science Programs
- Parent Education/Family Nights
- Healthy Start
- Student/Family Primary Language Support
- Translation for Home-School Communication
- Reading Specialist
- Please check with your child's principal to receive information regarding the services that are specific to your child's school.

#### **DataQuest**

DataQuest is an online data tool located on the CDE DataQuest Web page at http://dq.cde.ca.gov/dataquest/ that contains additional information about this school and comparisons of the school to the district and the county. Specifically, DataQuest is a dynamic system that provides reports for accountability (e.g., test data, enrollment, high school graduates, dropouts, course enrollments, staffing, and data regarding English learners).

#### **Internet Access**

Internet access is available at public libraries and other locations that are publicly accessible (e.g., the California State Library). Access to the Internet at libraries and public locations is generally provided on a first-come, first-served basis. Other use restrictions may include the hours of operation, the length of time that a workstation may be used (depending on availability), the types of software programs available on a workstation, and the ability to print documents.