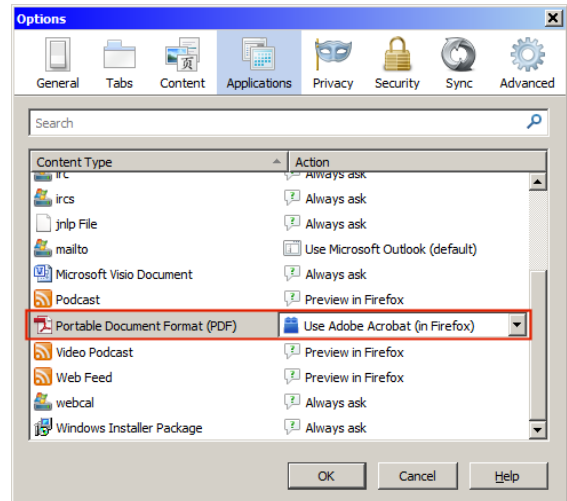


## Infinite Campus Reports Not Printing/Displaying Correctly Changing the Default of PDF Handler

There have been a lot of calls pertaining to Infinite Campus Reports not printing or displaying correctly when directed to print. This could be due to a setting in Firefox that defaults to the PDF handling being done natively by Mozilla Firefox PDF handler. We should reconfigure this setting to allow for PDF handling to be done by Adobe Acrobat Reader. To change this option, please look over the following directions.

1. Open Firefox
2. Click on Tools, then Options. \*Windows 7 version may require first clicking on Firefox button in upper left hand corner.
3. Click on Applications.
4. Locate Portable Document Format (PDF) and choose Use Adobe Reader or Adobe Acrobat in Browser.

This change will allow reports to be directed to Adobe Acrobat instead of the built-in PDF viewer that Mozilla incorporates into Firefox. Users may also have to use the Print icon that will display from the lower middle portion of the PDF being displayed for printing instead of the File, Print routine.



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