Two Ways to Reset Passwords in illuminate education™

1. **Student in Illuminate but Can't Access Student Portal**

Go to **Students** tab [Students] and click **search 2.0**. Enter **Local Student ID** and [Search]

Last row under **General Information** is Portal Password: Change   Click on Change

Change Illuminate Student Home Connection Password

New Illuminate Student Home Connection Password

[•••••]

Add password 12345 and Save.

Now make sure you add the student to the assessment roster so the student can test.

2. Go to [Students] and click on **STUDENT PORTAL Manage Portal Access**.

Use Search [ ] to find your student.

Click the **red button** to disable student **Disable All** It will ask you if you are sure, click yes.

Now click on **Add a Student**. Under the **Students filter**, type their name and click **Find Students**. Click on the button by their **Student ID** and select **Custom Password** and reset their password to 12345.

Students

Enable Portal using   Random Password   Custom Password

Displaying 1 to 1 of 1
Show 50

Search [ ]

	Student ID	Last Name	First Name	Username
☑	70123458	Mai	Test	60920557