Welcome/Check-In

I. Superintendent/Cabinet Member Comments
   • Mary Shelton, Associate Superintendent, LSU A

II. Follow-Up Actions/Issues from Previous MRT Meeting
   • April 1, 2009 Meeting Minutes—Pending

III. ISO Customer Survey
   • Web Posting
   • Feedback

IV. Process Transition—Escape
   • Lower Level Objective for MRT

V. ISO 9001:2008 Audit Standards—Update

VI. Corrective Action Status

VII. Preventive Action Status

VIII. Resources Requested
   • Document Control—Transition Plan

IX. Important Dates:
   • Future ABS Audit Dates:
     i. Monday, June 15 thru Tuesday, June 16, 2009—Karl Franz
     ii. Library Services and State & Federal Programs
     iii. Submit Current Lower Level Objectives and Measurements by 5/29/09
   • Next MRT Meeting: Wednesday, June 3rd at 1:00 p.m., in California Conference Room
   • Future MRT Meetings—California Conference Room:
     i. July 1, August 5, September 2

X. Discussion:
   • Other Issues/Open Forum