Welcome/Check-In
I. Superintendent/Cabinet Member Comments
   • Susan Miller, Interim Superintendent
II. Follow-Up Actions/Issues from Previous MRT Meeting
   • January 14, 2009 Meeting Minutes—Pending
III. Customer Service Survey
IV. Corrective Action Status
V. Preventive Action Status
VI. Resources Requested
VII. Important Dates:
   • Future ABS Audit Dates:
     i. Monday, June 8 thru Tuesday, June 9, 2009 (pending confirmation/schedule)
     ii. Library Services and State & Federal Programs
   • Next MRT Meeting: Wednesday, March 4th at 1:00 p.m., in California Conference Room
   • Future MRT Meetings—California Conference Room:
     i. April 1, May 6 and June 3
VIII. Discussion:
   • Other Issues/Open Forum

---

**Quality Policy:** “The quality policy for the Central Office of Sacramento City Unified School District is to provide world class service for schools and customers, in the areas of Administrative Services, Assessment, Research and Evaluation, Communication Services, Curriculum and Professional Development Services, Human Resource Services, Internal Audit, Legal Services, Operations Support Services, and Student and Family Support Services, for achieving the district’s vision which is: Create a world-class educational system, pre-kindergarten through adult, that enables all students to excel in the new millennium.”